



# Private Rented Sector Team

LANDLORDS

LET'S WORK TOGETHER!

# Property Solutions

Property solutions is a scheme available for family size properties

## What we can offer you:

- One month's rent in advance
- A damage bond equal to one month's rent to cover the cost of damage
- Rent Guarantee

## In addition to the above, you can also choose from the following benefits

- A one of cash incentive of £1,000 for a minimum of a 12 month tenancy

Or

- A bond equal to three month's rent to cover any rent arrears

# Rent Start

Rent Start is a scheme available for properties suitable for single people or couples

## What we can offer you:

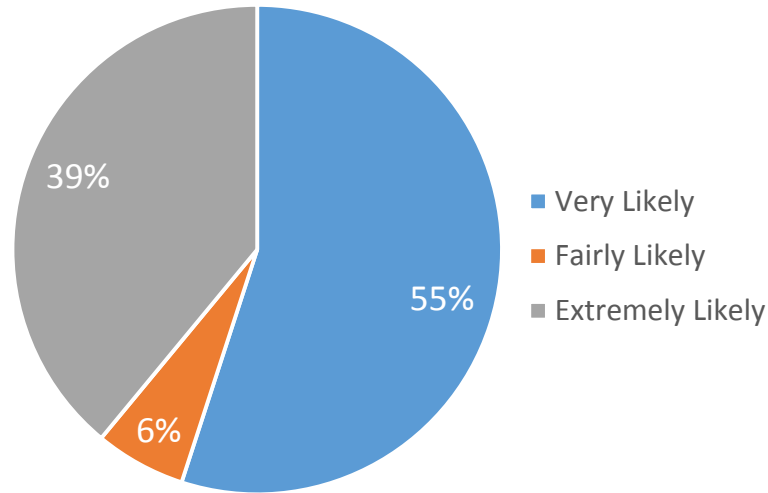
- A choice of tenants who can afford the tenancy and have the skills in place to maintain it successfully
- Payment of one month's rent in advance
- A deposit bond equal to one month's rent to cover against damage or arrears

# Benefits of our scheme

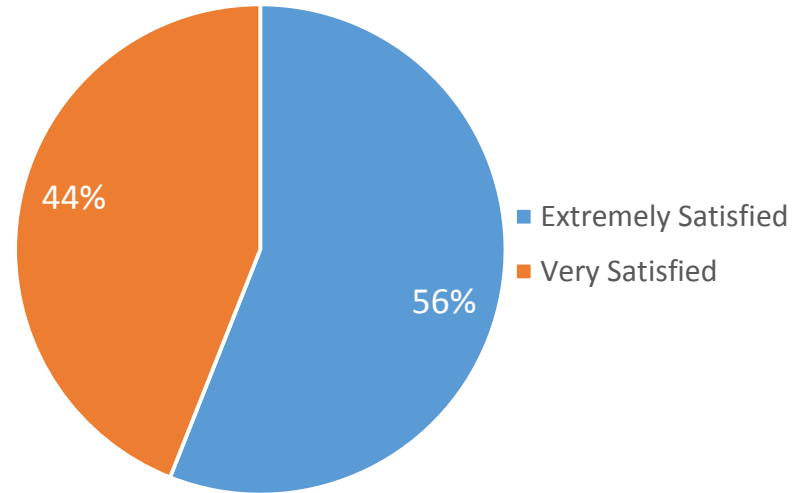
- Suitable tenants
- Right to Rent check completed with your permission
- A help to rent booklet given
- Advice and assistance relating to property standards by trained officers
- A designated officer within the Council to provide advice and assistance at the start, during and end of the tenancy
- Housing benefit direct payments to the landlord, if preferred (in borough properties only)
- A full inventory with photographic evidence
- Provision of a tenancy agreement, where required
- Yearly land registry checks to mitigate some of the risks of landlord identity fraud

# Don't take our word for it!

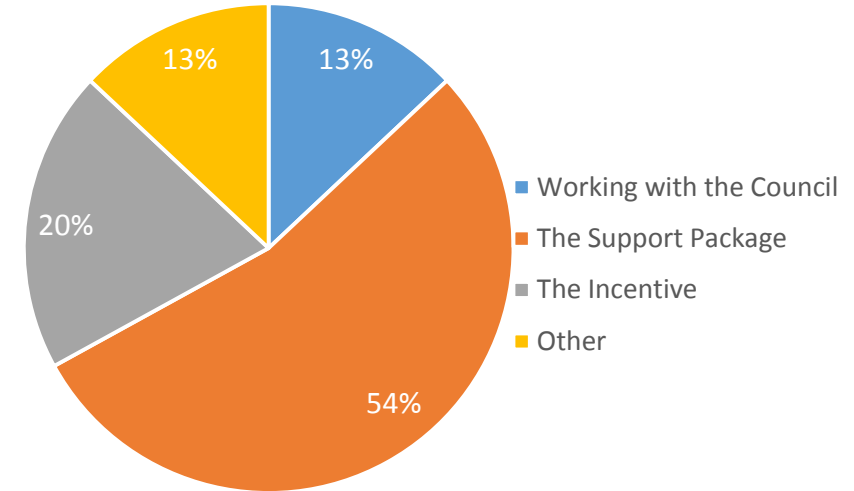
Likelihood to Recommend



Satisfaction with Service



What attracted you most to Property Solutions



## Customer Feedback

- “Excellent Service”
- “Beth was great, really pleased with the service we received and still pleased. Beth helped out with council tax and visited the property when the tenant had an issue with damp to discuss managing damp in dwellings”

# Meet the Private Rented Sector Team!

Jennifer Gould – Housing  
Solutions Manager

Amy Crush – Team Leader

Jane Cooke – Lettings  
Assistant

Barbara Mason – Lettings  
Negotiator

Elisabeth Shirley – Lettings  
Negotiator

TBC – Tenancy Sustainment  
Officer

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