

The Resident
Brooke House
Town Square, Basildon
Essex
SS14 1HX

Housing & Property Services

The Basildon Centre
St Martins Square
Basildon, SS14 1DL
External Tel: 01268 533333
27 November 2023

Dear Resident,

I am aware of speculation regarding Brooke House over the weekend. Despite what you have seen or heard I can confirm that the building has not been condemned and remains safe.

I sincerely apologise that this matter was brought to your attention by the press or social media. I can assure you that that this was not my intention and officers have been preparing a communication plan for residents to provide you with a detailed update on the current situation, how this will affect you and the next steps.

You will be aware that the staircase at Brooke House requires substantial repairs. Whilst the current staircase is safe to use, this work needs to be carried out as soon as possible. To clarify, the building does not require a second stairwell, the works to be undertaken are essential repairs to the existing external staircase.

On receipt of the detailed specification, I contacted the Fire Service to discuss the safest method of carrying out this work. They have advised that they would not be able to implement their operational procedures safely whilst residents continue to live in the building and therefore, they agree that a full decant of the building is necessary to enable these works to commence.

I understand that this will cause considerable disturbance and upheaval for you and the Council will ensure that a package of support measures is in place to help all residents. We will need to speak with you individually to understand your personal circumstances and your housing requirements. Over the coming weeks Officers from the Council will be contacting you to make individual appointments to meet with you to discuss the rehousing process with you in more detail.

I have arranged for Council Officers to be available in the Foyer of Brooke House today from 3pm – 6pm and 10am – 2pm on Tuesday 28 November 2023 to answer any of your immediate questions.

Alternatively, if you would like to speak with someone over the phone or email, please contact us in the following ways:

Phone	Email
Mobile - 07973956276 Direct line - 01268 206813	3TTEM@basildon.gov.uk

As you are aware further assessments are taking place to review the longer-term options for the building. I will provide you with regular updates over the coming weeks, when more detailed information will be available.

Yours sincerely,



Lesley O'Shea

Director of Housing and Property